

Date: Tuesday, 28th November 2023
Our Ref: MB/CM FOI 6021

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Re: Freedom of Information Request FOI 6021

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 07th November 2023.

Your request was as follows:

Under the freedom of information act 2000 I'm requesting the following information on NHS hospital pharmacy services at your trust:

1. How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

- a. [2022/23 - 125](#)
- b. [2021/22 - 135](#)
- c. [2020/21 - 83](#)
- d. [2019/20 - 89](#)
- e. [2018/19 - 105](#)

2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

- a. [2022/23 mean 83.9% of patients per month](#)
- b. [2021/22 mean 83.1% of patients per month](#)

- c. 2020/21 mean 79.4% of patients per month
- d. 2019/20 mean 74.8% of patients per month
- e. 2018/19 mean 74.5% of patients per month

3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

Pharmacy services to Walton are provided by the Pharmacy department of a different Trust under a service level agreement. The information below is based on the approximate number of pharmacists and pharmacy technicians involved in all aspects of the Pharmacy service to Walton.

- a. 2022/23 Pharmacists 9.8WTE & technicians 3.7WTE
- b. 2021/22 Pharmacists 9.8WTE & technicians 3.7WTE
- c. 2020/21 Pharmacists 9.8WTE & technicians 3.7WTE
- d. 2019/20 Pharmacists 8.5WTE & technicians 3.7WTE
- e. 2018/19 Pharmacists 8.5WTE & technicians 3.7WTE

4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a. 2022/23
- b. 2021/22
- c. 2020/21
- d. 2019/20
- e. 2018/19

- a. 2022/23 - approx. 95%
- b. 2021/22 - approx. 95%
- c. 2020/21 - approx. 95%
- d. 2019/20 - approx. 95%
- e. 2018/19 - approx. 95%

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in

line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 6021 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information